

## **Key Contacts**

### **Service**

Hotpoint has the largest appliance manufacturer's service team in Europe, trained specialists directly employed by us to ensure your complete confidence.

### **Repair Service**

**UK: 08709 066 066**

**Republic of Ireland: 1850 302 220**

You will be asked for the following information:-

Name, address and postcode.

Telephone number

Model / Serial number of the appliance

Clear and concise details of the query or fault

Place and Date of purchase

(Please keep the receipt as evidence will be required when the engineer calls).

### **Extended Warranty**

**To join: UK 08709 088 088**

**Republic of Ireland: 1850 502 220**

### **Genuine Parts & Accessories**

### **Mail Order Hotline**

**UK: 08709 077 077**

**Republic of Ireland: (01) 842 6836**

For further product information 08701 50 60 70

All Hotpoint Services are offered as an extra benefit and do not affect your statutory rights.

General Domestic Appliances Limited, Morley Way, Peterborough, PE2 9JB

Part No. FP019 - 01

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# **Hotpoint®**

# **Hotpoint Handbook**

## **Integrated Freezer**

## **Model BZ30**

# Your New Hotpoint Integrated Freezer

Using your new Freezer is very simple. Nevertheless, to get the best results it is important that you read right through this handbook **before** using your Freezer for the first time.

## Electrical Requirements

***WARNING: This appliance must be earthed.***

## Fuses

Your appliance comes fitted with a plug and a 13A fuse. If you need to replace the fuse, only those rated at 13A and ASTA approved to BS1362 should be used. If you lose the fuse cover, a replacement may be obtained from your local Hotpoint authorised Service Centre or Electricity company. Correct replacement is identified by colour coding or the marking on base of plug.

***WARNING: Do not use plug unless fuse cover is fitted.  
Changing the Plug***

Cut off and dispose of the supplied plug if it does not fit your socket.

***WARNING: To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.***

## IMPORTANT: WIRES IN THE MAINS

**LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE:**

Green/Yellow - Earth  
Blue - Neutral  
Brown - Live

If you change the plug, the colour of wires in the mains lead, may not correspond with the colour of the markings identifying terminals in the plug. You should therefore wire it as shown.

Green and yellow (Earth)

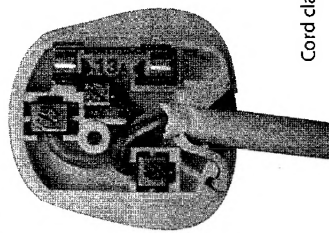
wire to terminal marked 'E';

symbol,  $\oplus$  or coloured green and yellow.

Blue (Neutral)

wire to terminal marked 'N' or coloured black.

13A ASTA approved fuse to BS1362.



Cord clamp

## Changing the Mains Lead

A special lead can be ordered from our Service Department UK: 08709 066 066 or Republic of Ireland: 1850 302 220  
If you have damaged the existing lead or require a longer one a charge will be made. It is strongly advised that this work is carried out by a qualified electrician.

**CE** CE marking certifies that this appliance conforms to the following EEC directives:-  
Low Voltage Equipment - 72/23/EEC & 93/68 EEC  
Electromagnetic Compatibility - 89/336/EEC, 92/31/EEC & 93/68/EEC

**WARNING: AVOID ACCIDENTS TO CHILDREN. WHEN DISCARDING AN OLD FREEZER OR FREEZER BE CERTAIN TO MAKE THE LOCK UNUSABLE. IF POSSIBLE, REMOVE THE DOOR AND DISCARD SEPARATELY.  
DO NOT ATTEMPT TO SIT ON TOP OF YOUR APPLIANCE. IT IS NOT DESIGNED FOR SUCH USE AND YOU COULD INJURE YOURSELF OR DAMAGE THE APPLIANCE BY SUCH ABUSE.**

# Hotpoint Guarantee

From the moment your appliance is delivered, Hotpoint guarantees it for five years.

- Hotpoint appliances carry a fully inclusive 12 months parts and labour guarantee plus FREE replacement parts for the first five years provided that they are fitted by our own Service Engineer (evidence will be required of date and place of purchase).
- All Hotpoint servicing is carried out by our own Service Organisation located throughout the United Kingdom and Republic of Ireland. We will be happy to deal with any problems which you may have.

*Our Engineers ensure every effort to avoid damage to floor coverings and adjacent units when carrying out repairs/service work, but in locations where the Engineer advises you that it will be impossible to move appliances without risk of damage, he will only proceed with your approval that no liability is accepted.*

## Guarantee Terms & Conditions

- Your Guarantee is only applicable in the United Kingdom or Republic of Ireland and is subject to provision(s) that your appliance:
- Has been used solely for domestic purposes and is on domestic premises ie. not for commercial or trade use.
  - Has been used solely in accordance with this instruction book.
  - Has been properly connected to a suitable electrical supply voltage as stated on the appliance rating plate.
  - Has not been subject to misuse, accident, modified or repaired by anyone other than our own Service Engineers.

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## Retention of the Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.  
If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

# Installing Your Integrated Freezer

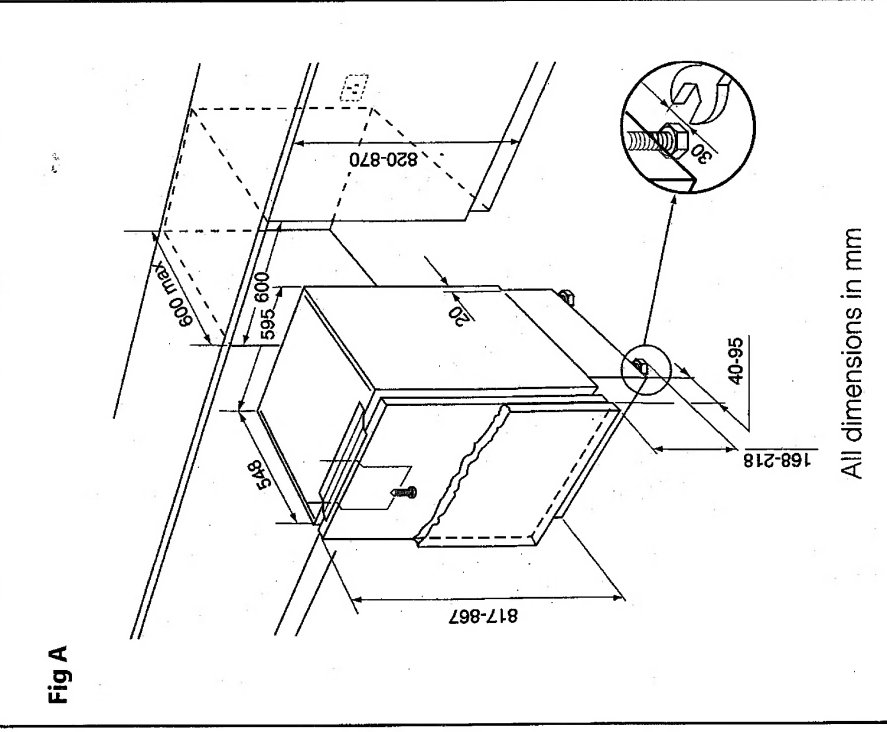
## Before Fitting:

1. Please read completely through this section before starting any work.
2. If possible install the appliance before the unit worktop is fitted as this makes the work easier.

## Positioning your Integrated Freezer

Your integrated Freezer should be fitted into a cupboard unit space under a work surface, where it is easy to use. The power socket should be in a readily accessible position adjacent to the unit. Avoid putting the Freezer near anything which gives off heat, a cooker or radiator for example. In such a position your Freezer will have to work harder and will cost more to run. If the Freezer is to be installed side by side with the integrated Larder Fridge (Model BL 30) always position the Freezer to the right of the fridge (viewed from the front). The heater located in the left side panel of the integrated Freezer prevents condensation from forming between the two appliances.

## Dimensional Requirements



# Hotpoint After Sales Service

## Satisfaction Guaranteed or Your Money Back

Hotpoint gives you a unique 'Satisfaction Guaranteed' promise – valid for ninety days after you have purchased your Hotpoint product. If there is a technical problem with your Hotpoint appliance, call Hotpoint Service. If necessary we will arrange for an engineer to call. If the technical problem is not resolved under this Guarantee, Hotpoint will replace your appliance or, if you prefer, give you your money back.

Hotpoint appliances carry for the first 12 months a fully inclusive parts and labour guarantee plus FREE replacement parts for the first 5 years provided that they are fitted by our own Service Engineer. When the 12 months parts and labour guarantee expires we offer two after sale service options:

## Repair Service

UK: 08709 066 066 or Republic of Ireland: 1850 302 220

Call our National Service Line and benefit from our additional 5 years FREE parts. Although the engineers time and labour is chargeable, all repairs carry a fully inclusive parts and labour guarantee for 12 months from the date of the repair. **Note:**

**Chargeable service is offered on the basis of payment on completion to our service engineer, who will issue a receipt.**

## Extended Warranties

To join: UK 08709 088 088 or Republic of Ireland: 1850 502 220

Whether you have just one or a number of Hotpoint appliances in your kitchen, Hotpoint offer two Service Cover Plans to give you complete peace of mind. They enable you to extend your first 12 months labour guarantee by either 1 or 4 years, so that you can have FREE repairs during the membership period.

## Service Cover

FREE service repairs for a single Hotpoint appliance during the period of cover. At an additional cost Service Cover with Maintenance includes an Annual Electrical

& Safety Check along with replacement of any parts necessary.

## Kitchen Cover

An annual payment covers repairs for all your Hotpoint appliances which are less than ten years old. Additional Hotpoint appliances purchased after you have joined Hotpoint Kitchen Cover are automatically included during the annual period of cover without further charge.

## Easy Payment Methods

We offer a number of payment methods; cheque, credit card, switch, cash or by taking advantage of one of our Service Cover Plans you can spread the cost by direct debit. For further details telephone: 08709 088 088.

## Appliance Registration

To benefit from the above options, complete and return the Appliance Registration Questionnaire supplied with this appliance. Full details and costs of our Service/Kitchen Cover options together with an application form, will then be sent to you towards the end of the 12 month guarantee period.

## Hotpoint Genuine Parts & Accessories

A wide range of parts and accessories are available from Hotpoint Genuine Parts & Accessories Mail Order Hotline UK: 08709 077 077 or Republic Of Ireland: 01 842 6836

## Going away

If you expect to be away for any length of time and don't want to use your Freezer, switch off at the socket outlet and pull out the plug. Remove all food and follow the defrosting instructions on page 15. After defrosting dry out the interior. **Always** leave the door ajar to prevent the accumulation of odours.

## If your Freezer won't work ... don't panic

Just run through these quick checks before calling your nearest Hotpoint Service Office.

1. Check that the plug is firmly in the socket outlet and that the power supply is on.
2. Check the power supply to the socket outlet by plugging in another appliance.
3. If the other appliance works, check the fuse in the Freezer's plug.
4. If there is excessive noise or vibration, check that all four feet are firmly in contact with the ground (see page 5).
5. You may find the Freezer difficult to open just after you have used it. This is due to a pressure difference which will soon equalise. Wait a few minutes then open the door.

If, after following all these instructions, you are still having problems contact

your nearest Service Office (or local importer if outside the United Kingdom). The telephone number is on the back page.

## Installing your Integrated Freezer (cont.)

Make sure the dimensions of the fit are the same as shown on page 4.

1. The appliance is built so that its height can be adjusted from 820mm to 870mm by turning the four feet as necessary.
2. If the height of the fit is 820mm, no adjustment is necessary because the appliance is factory set at this height. Fit in the appropriate space until, with the door closed, it is perfectly aligned with the other kitchen cabinets. Fasten it at the top using the bracket shown below.
3. If the height of the fit is 870mm, the four feet must be unscrewed about 50mm making sure the appliance remains level.

**Note:** The four feet are not designed for the appliance to be dragged over an uneven floor/floor surface.

## Installing your appliance.

1. Position the wooden kitchen unit upright or with a slight gradient towards the wall.
2. Insert the appliance in the cavity of the unit until the external metal of the hinges projects by approx. 0.5mm and ensure that on the opposite side the external metal of the brackets also projects by approx. 1.5cm (1/2") (see Fig. 1)

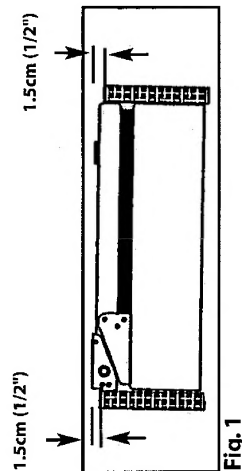


Fig. 1

3. Fasten the appliance to the unit with wood screws, 4.2 x 15, flat countersunk head and cross-cut, to be inserted in the central position of the slot on the hinge side and in the 'I' bracket located on the opposite side (see Fig. 2). In case of a version without fastening wing, or when it is not possible to fasten the appliance

laterally, fasten the appliance to the unit with the upper bracket (see fig. 2b).

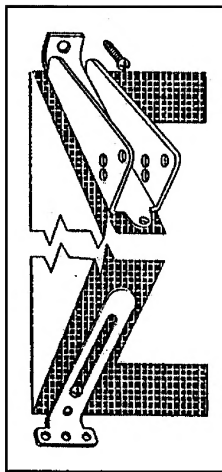


Fig. 2

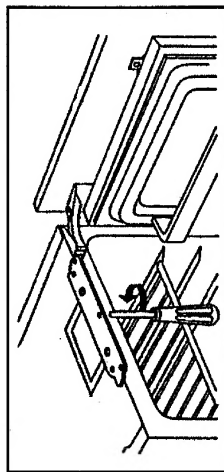


Fig. 2b

4. With a screwdriver screw the adjuster screw down until the adjuster reaches the bottom (see Fig. 3).

N.B. Operation to be carried out **ONLY** on the hinge with the threaded adjuster.

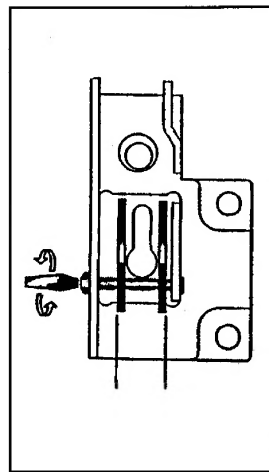


Fig. 3

5. Measure the height of 'h' of the upper hinge and mark it on the rear of the panel door as indicated in Figs. 4 & 5

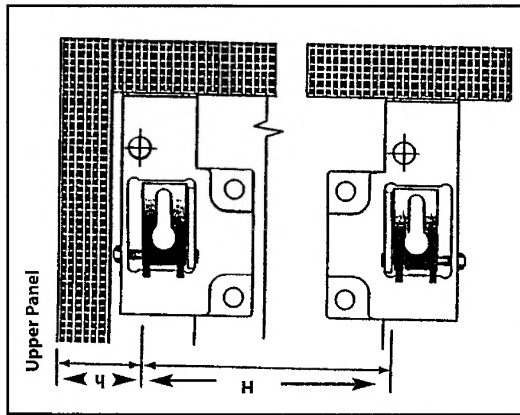


Fig. 4

6. After checking that both the hinge adjusters are in the lowest position, measure the height of 'H' between the upper and lower hinge adjuster and mark it on the rear of the panel door (see Figs. 4 & 5)

7. Drill the holes with a bit of 1.5mm to a depth of approx 10 - 15mm.

8. Screw two wood screws into the drilled holes (4.2 x 15 cheese-headed cross cut recommended) not screwing down fully, but leaving 3-4mm between the head and the panel surface (see Fig. 5a).

9. Apply the panel to the door passing the head of the screw through the special slotted holes of the adjusters. It is easier to first insert the lower screw and then the upper screw (see Fig. 6).

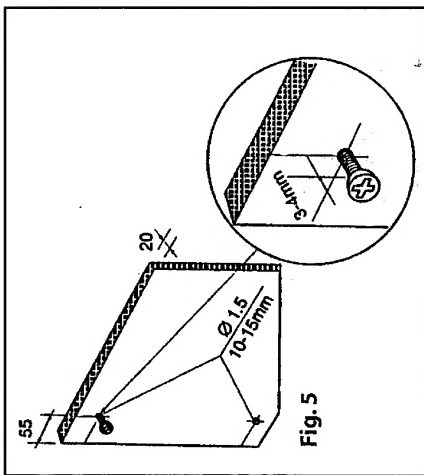


Fig. 5a

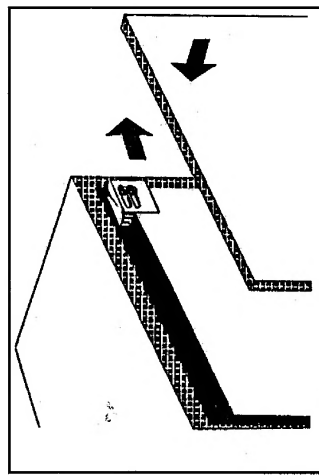


Fig. 6

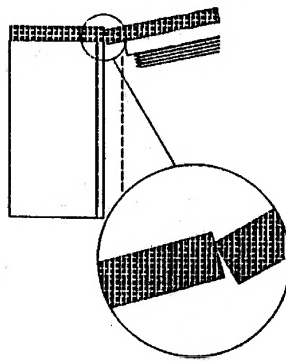


Fig. 7

10. Open the door and the panel to the maximum position. Slightly tighten the upper hinge adjuster screw and, keeping the door open at maximum position, with one hand let the screws slide in the slots until the vertical corner of the panel is almost against the vertical wall of the unit (see Fig. 6).

# Caring for your Integrated Freezer

## Defrosting

### Why and When:

Excessive frost build-up reduces the efficiency of your Freezer so from time to time remove the frost using the plastic scraper supplied.

**Never** use sharp metal tools to remove the frost - they will damage your Freezer.

When the ice becomes about 3-4mm thick on the refrigerated surfaces completely defrost the Freezer. You should find you only need to do this about once or twice a year, depending on usage. Try to defrost when there is little or no food in the Freezer.

Defrosting must be carried out as quickly as possible since a rise in the temperature of your frozen food may reduce the recommended storage time. Before defrosting it is recommended that the Fast Freeze switch should be switched ON 10-12 hours before defrosting to cool down the food to maximum coldness. When defrosting just follow these steps:

1. **Switch off and pull out the mains plug.**
2. Remove the frozen food complete with the drawers if necessary. Wrap it in several layers of newspaper or a blanket and, put it in a cool place.
3. Place a bowl of hot water on each cooling plate.
4. As soon as the frost begins to melt use the plastic scraper to chip it off.
5. Sponge out any defrost water which collects in the bottom of the Freezer.
6. After defrosting remove the bowls and dry the interior thoroughly.

7. Replace the mains plug and switch on. Press the Fast Freeze Switch ON. Wait one hour to allow the freezer to cool before unwrapping the frozen food and replace. Close the door.

8. The red light will go out when the correct internal freezer temperature has been reached. Press the Fast Freeze switch OFF. The amber light will go out.

## Cleaning your Freezer

It is a good idea to clean the inside of your Freezer after defrosting. Always **switch off at the socket outlet and pull out the mains plug first.** Wipe out the inside of the Freezer using a clean cloth wrung out in either a solution of one teaspoonful of bicarbonate of soda to one pint of water or domestic sterilising solution diluted according to the manufacturer's instructions. The complete interior including the door and removable parts, should be washed.

Every year remove the plinth grille and vacuum clean the underside of the housing unit and the grille to keep the air flow passage clear of dust. This will mean that the fridge operates at its peak efficiency.

**Never** use any household cleaner or detergent, abrasive powders or wax polish. These not only damage the surfaces, but also leave a smell in the Freezer.

**Before** you refill the Freezer ensure it is thoroughly dry.

**The rubber door seal must be cleaned with soap and water only as detergent will damage it.**

Remember to re-connect the mains plug and switch on after cleaning your Freezer.

# Do's and Don'ts

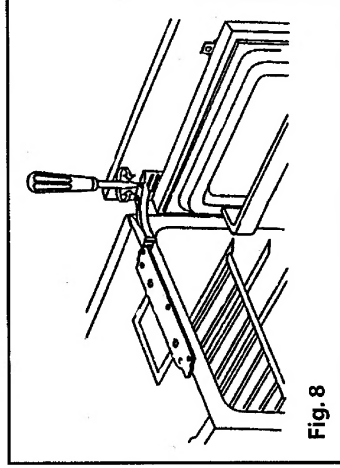
## DO

- Do:-** Always choose high quality fresh food and be sure it is thoroughly clean before you freeze it.
- Do:-** Prepare fresh foods for freezing in small quantities to ensure that the food freezes more quickly and its quality does not deteriorate during thawing and preparation.
- Do:-** Remember lean foods last longer than fat foods.
- Do:-** Use only packaging materials suitable for the Freezer, eg, foil, polythene bags, and ensure any air is excluded.
- Do:-** Dry packs of food to be frozen so that they do not freeze together.
- Do:-** Always arrange packs logically before loading the Freezer, storing similar foodstuffs together so that the door does not have to be left open too long and as little energy as possible is wasted.
- Do:-** Wrap frozen food when you buy it and put it into the Freezer as soon as possible.
- Do:-** Store commercially frozen food in accordance with the instructions given on the packets that you buy.
- Do:-** Defrost the Freezer before the ice becomes thick (see page 15)

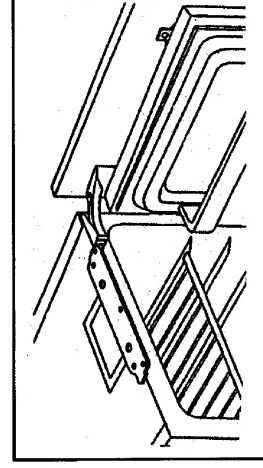
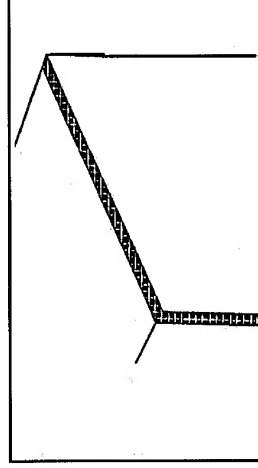
## DON'T

- Don't:-** Exceed the maximum freezing loads when freezing fresh food (see page 13).
- Don't:-** Put hot food into the Freezer. Let it cool down first.
- Don't:-** Leave the door open for long periods as this will cause excessive ice formation and make the Freezer more costly to run.
- Don't:-** Put liquid-filled bottles or sealed cans containing carbonated liquids (fizzy drinks, etc) into the Freezer as they may burst.
- Don't:-** Try to keep frozen food which has thawed; it should be eaten within 24 hours or cooked and refrozen.
- Don't:-** Give children lollipops and water ices direct from the Freezer. The low temperature may cause 'freezer burns' on their lips.
- Don't:-** Store poisonous or dangerous substances in the Freezer. Your Freezer has been designed for the storage of edible foodstuffs only.

11. Check the vertical alignment.
12. Re-adjust the alignment as necessary (see Fig. 8)



13. Check both the horizontal and vertical alignment of the door with the unit (see Fig. 9)

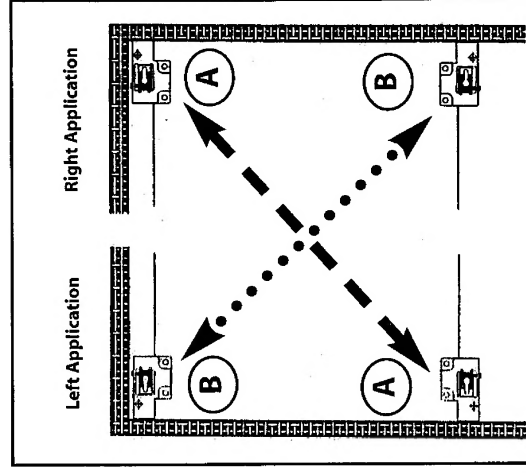


14. Apply the 4 wood screws on the four corners of the panel (2 in the countersunk holes of the hinges and 2 in the external brackets). Recommended screws: 4.2 x 15 flat countersunk head, cross-cut (see Fig. 10).
- N.B. These instructions are for doors with hinges applied on the right.

## Changing the door from right to left hand side.

In the case with hinges on the left, proceed as follows:

1. Remove the brackets.
2. Remove the hinges.
3. **WARNING!** Before applying the hinges A, move the threaded adjuster completely to the bottom (see Figs 12 & 13) and put the black cap removed from hinge B on the lower hinge A.



4. The hinge with the threaded adjuster A (top right) must be applied to the bottom left (see Fig. 11)

5. Place the brackets in the opposite position from the hinges.
6. For all other operations proceed as described for the right hand side application.

### Marble Table Top

If the table top is marble, the appliance should be fixed to the sides as shown below (X)

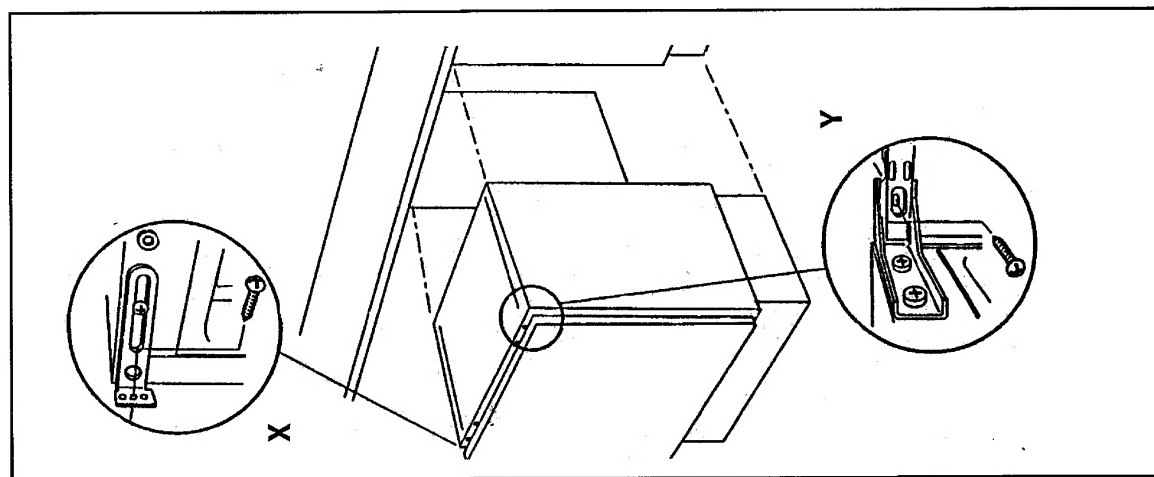


Fig. 12

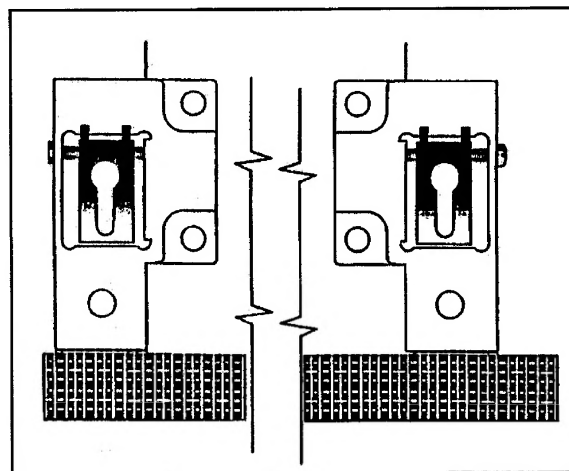


Fig. 13

## Storing Food

### Storing food in your Freezer

Your Freezer is suitable for the long-term storage of commercially frozen foods and can also be used to freeze and store fresh food. It will store up to 36kg (79lb) of frozen food. This figure is based on an average density of 0.32kg of mixed food per litre of net storage volume (20lb per cubic foot). In the case of meat it will take appreciably more.

Generally speaking long-term storage means up to 3 months, but this will vary with the nature of the packaged food, so always follow the manufacturer's recommended storage time given on the packet.

To remove the drawers, pull right out and lift at the front (see Fig. K).

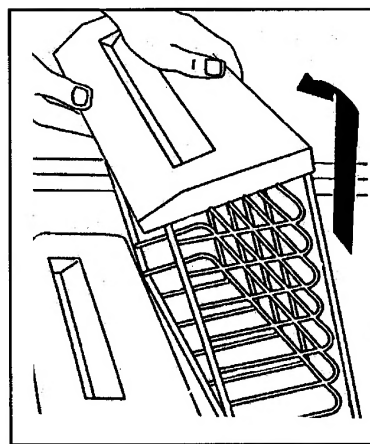


Fig. K

### Freezing Fresh Foods

Foodstuffs should be frozen right through in the shortest possible time, in order to preserve their full nutritional value, vitamins, appearance and taste. It is recommended that you do not freeze more than 9kg (19.8lb) of fresh or cooked food in any 24 hours. This prevents the temperature of food already in the Freezer from rising.

1. Press the fast freeze switch on at **least 5 hours** before placing fresh food in the cabinet for freezing.
2. Place the food inside the top compartment of the Freezer, distributing over the base of the compartment.
3. If the Freezer is operating correctly, the food will be fully frozen after approx 24 hours.
4. The fast freeze system can then be switched off by pressing the fast freeze switch; the yellow light goes out and the Freezer continues to work normally.

### Freezer drawer content guide

Frozen food symbols and storage times 1-12 months are shown on the front of the top basket. This is the length for which you can store the food.



# Getting Your Freezer Ready For Use

Before using your Freezer for the first time, the interior, including the door, and all removable parts should be wiped out. Use a damp cloth wrung out in either a solution of one teaspoonful of bicarbonate of soda to one pint of water or domestic sterilising solution diluted according to the manufacturer's instructions.

**WARNING: NEVER USE ANY HOUSEHOLD CLEANER OR DETERGENT, ABRASIVE POWDERS OR WAX POLISH. THESE NOT ONLY DAMAGE THE SURFACES, THEY ALSO LEAVE A SMELL IN THE FREEZER.**

## Final check

Before you start using the Freezer, check that:

1. It is thoroughly dry inside,
2. Air can circulate freely, at the rear,
3. The feet have been adjusted, ie all feet are firmly on the ground and ensure the appliance is level.

## Starting

Insert the plug into the wall socket and switch on the electricity supply. Set the temperature thermostat to the required position (position '4' is the coldest setting). The green (mains) and red (temperature warning) lights will come on together and your Freezer will start working. You will hear a noise as the compressor starts up. If you are going to store already frozen food open the Freezer door and check that the Fast Freeze switch is off. The red light will go out when the Freezer has reached the correct temperature. Then you can put in your already frozen food.

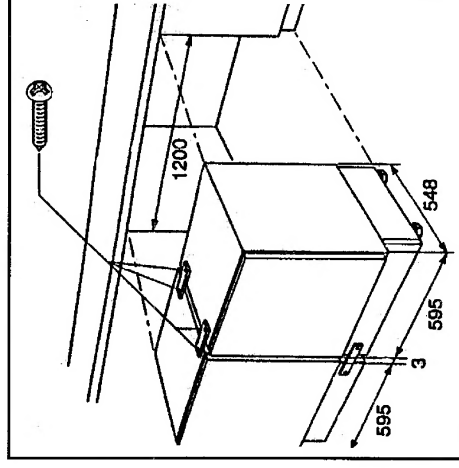
If you are going to freeze fresh food, you must press the Fast Freeze switch to 'ON'. The yellow light will come on and you must wait at least five hours before putting in small quantities of fresh food to be frozen, preferably in

packs of up to 1kg in weight. You must wait 24 hours before putting in a maximum of 9kg (19.8lb) of fresh food.

**Running-in the compressor**  
Your Freezer is operated by a compressor which switches on and off in order to maintain the Freezer's temperature. The compressor is a precision piece of machinery like a car engine, and requires a running-in period of up to 2 months. During this time the compressor has to work a little harder and this may result in more noise than usual.

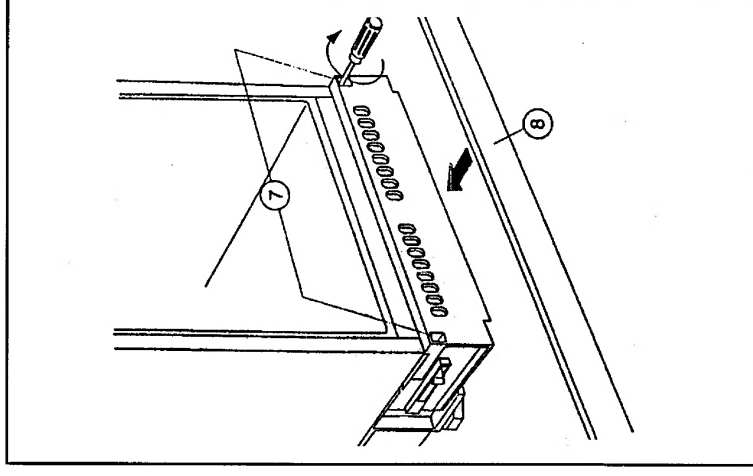
## Installing appliances side by side. NOTE: INSTALL FREEZER ON THE RIGHT HAND SIDE OF FRIDGE.

1. When mounting a refrigerator and a freezer next to each other follow the steps shown below.
2. Fix the appliances at the top using the clamps supplied.
3. Position the appliances in the compartment.
4. Fix the sides of both appliances as shown in Y on previous page.
5. Press the white finishing gasket into place between the appliances.



6. Install metal support (3) on the kitchen decor panel, as shown in the next column (top), using the screws provided. When making the above, use the template which you will find in the package of components supplied.
7. Everything must be installed on the appliance door.
8. Adjust the height of the decor panel as necessary.

**Adjusting the plinth depth.**  
Once the appliance is installed, the depth of the base trim, which can be varied 55mm, must be adjusted as shown below.

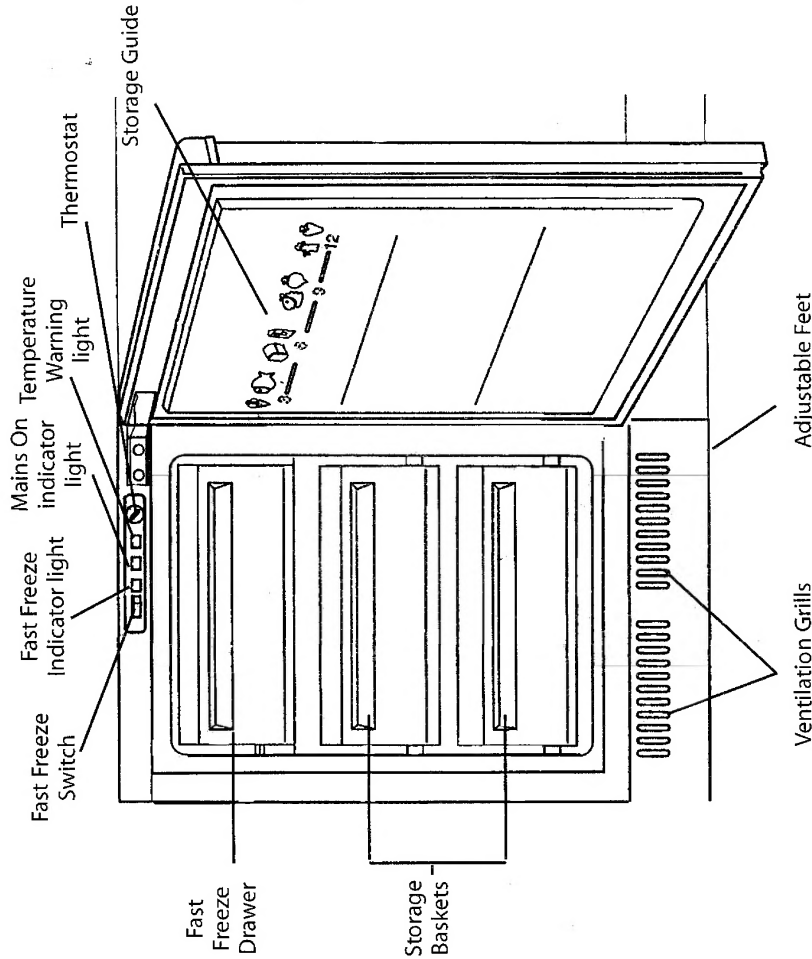


1. Partially unscrew the two screws (7).
2. Pull the component straight forward until it strikes the wooden trim of the kitchen cabinets (8).

# Installation

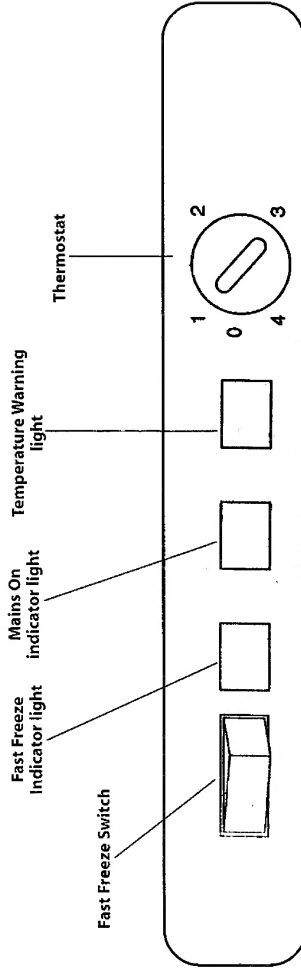
Before being used the freezer must be properly installed following the installation instructions.

## Get to know your Integrated Freezer



**WARNING: CHILDREN SHOULD NOT BE ALLOWED TO PLAY WITH THE APPLIANCE OR TAMPER WITH THE CONTROLS.**

# The Controls



## Temperature Warning Light (red)

This light comes on when the temperature inside the Freezer compartment is too high. This is always the case when a Freezer has just been switched on or large quantities of fresh food are placed inside for freezing. Should one of the above situations apply, the Freezer is still in proper working order and the light will go out as soon as the correct temperature has been reached inside the Freezer. If the red warning light comes on during normal operation check that the Freezer door is fully closed or that there was no lengthy power failure immediately before the light came on. If neither of these circumstances apply, and the light stays on, please contact your nearest Service Office.

## Mains Light (green)

This light comes on when the Freezer is plugged into an electricity supply socket and switched on. If the light goes out and you cannot hear the motor running, check first of all whether the mains indicator light itself has failed. Press the fast freeze button and observe the fast freeze light (yellow). If it lights up and the motor starts it means that the mains light has simply failed. Contact your nearest Service Office for a replacement. If the fast freeze light also fails to come on, check that the Freezer is switched on both at the on-off switch and the supply socket.

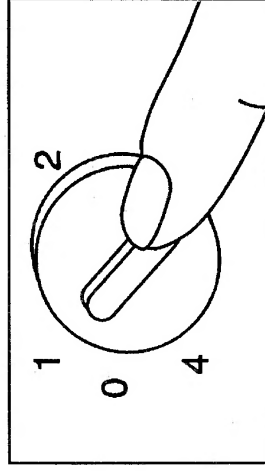
## Fast Freeze Light (yellow) and Fast Freeze Button

The light comes on when the fast

freeze switch is pressed to On and the motor will also be heard to start if it is not already running. The fast freeze system achieves the very low temperatures necessary for freezing food. See 'Freezing Fresh Foods' for further details.

## On/Off Thermostat

To switch on the freezer turn the thermostat control knob clockwise to the number you require.



Setting 1 gives you a warmer internal temperature, setting 4 gives you a colder internal temperature. In ambient temperatures of between 20-25°C it is recommended to start on a setting between 3 and 4. Setting 0 switches off the appliance.